



SSI Regional User Group:
Scottsdale

MAY 15 – 16
2017

Join Us

SSI Regional User Group: Scottsdale

You're invited! Our Regional User Group: Scottsdale is around the corner and we invite you to be a part of the experience. Set in an inspiring retreat located in the heart of "new" Scottsdale, this cutting-edge event delivers the perfect mix of education and entertainment for SSI's valued users. Gain the insight necessary to maximize your existing solutions, address industry challenges head-on and establish successful revenue cycle operations. It might be a dry heat, but this event will certainly whet your appetite for learning!

General session discussions will cover the most pressing issues for provider organizations today, offering suggestions for adapting to – and thriving amidst – the changes in the industry. Through the various presentations, learn how SSI and users alike are changing their business approach to compensate for healthcare's changing payment model. Attendees at every user level will gain tools to enhance their user experience and take full advantage of SSI's complete product portfolio.

MONDAY, MAY 15

Registration and Welcome Reception
Reception begins at 6:30 p.m.

TUESDAY, MAY 16

Conference Begins at 8:00 a.m.
(Software lab opens at 7:30 a.m.)

LOCATION & ACCOMMODATIONS:

The Westin Kierland Resort & Spa
6902 E Greenway Pkwy
Scottsdale, AZ 85254

Room rate is \$199 per night, available through April 28



Conference registration is complimentary.
To register, visit thessigroup.com/ug/scottsdale.

Learn from the Best, at One of the Best

Scottsdale is consistently named one of the top cities in the country and we've put together a top-notch agenda to match. With the SSI family regularly expanding, we've designed a program to provide every attendee with a valuable learning experience. Whether through interactive roundtables, real-world peer presentations, or "tips and tricks" sessions by SSI representatives, participants are sure to return to their facility with practical methods for process improvement. See below for a glimpse at some of the many events we have in store.

Welcome Reception and Networking

Kick things off with us at the opening reception. Scheduled for Monday evening, May 15, this event provides an opportunity for participants to connect with each other – and with SSI representatives – in a casual setting prior to the educational sessions beginning. Enjoy good conversation, refreshing beverages, and a delicious spread sure to satisfy every palate.

General Session

Forget the sales pitch – our general session topics are designed to highlight the ways in which SSI solutions help users overcome their most critical revenue cycle challenges. We'll showcase the bells and whistles of SSI Analytics 2.0, along with the most noteworthy features of other solution sets. You'll walk away with the information necessary to maximize your organization's resources and achieve an easier day-to-day routine once you're back at the office.

Roundtables

Our roundtable sessions are one of the most beneficial features of the conference and we've beefed them up to add even more value to your attendee experience. In these sessions, facilitators will dive into specific packages to discuss common challenges, workflow tips, and best practices at other facilities. Roundtables are a great way for users to strengthen their understanding of their existing solutions in an interactive, user-driven environment. No question is considered off-limits!



Software Lab

Throughout the conference the Software Lab will be open, providing attendees with an opportunity for in-depth, one-on-one discussions with SSI product experts. Be sure to come pick their brains for new ideas and recommendations. But remember, we also want to hear your voice! We encourage clients to use this as an opportunity to provide first-hand feedback we can relay back to our development team to enhance our products.

Accommodations

The Westin Kierland Resort & Spa is a sprawling Southwestern-style resort less than 10 miles from downtown Scottsdale. Enjoy a sense of old Arizona in a fresh and modern destination. Amenities include outdoor pools and hot tubs, golf, tennis, restaurants and bars.

Conference Agenda

MONDAY, MAY 15

- 2:00 - 6:30 p.m. Registration
- 6:30 - 8:00 p.m. Welcome Reception

TUESDAY, MAY 16

- 8:00 - 10:30 a.m. Registration
- 7:30 a.m. - 5:00 p.m. Software Lab Open
- 7:30 - 8:00 a.m. Breakfast
- 8:00 - 8:15 a.m. Welcome Address
- 8:15 - 8:45 a.m. SSI: Technology Update
- 8:45 - 9:45 a.m. Billing 4.5: See What's New
- 9:45 - 10:00 a.m. Break
- 10:00 - 11:00 a.m. Analytics 2.0
- 11:05 - 12:30 p.m. Client Services Update
- 12:30 - 1:30 p.m. Lunch
- 1:30 - 3:00 p.m. Roundtables
- *Meet the new Denial Mgmt: Denial Prevention*
 - *Everything Billing – and more*
 - *SSI & HIS: Sharing Tips and Tricks*
- 3:00 - 4:30 p.m. Roundtables
- *Meet the new Denial Mgmt: Denial Prevention*
 - *Everything Billing – and more*
 - *SSI & HIS: Sharing Tips and Tricks*
- 4:30 - 4:45 p.m. Closing Remarks

