

Join Us

SSI Regional User Group: Palisades

You're invited! Our Regional User Group: Palisades is around the corner and we invite you to be a part of the experience. Set in a serene, wooded retreat nestled in the suburbs of New York City, this cutting-edge event delivers the perfect mix of education and entertainment for SSI's valued users. Gain the insight necessary to maximize your existing solutions, address industry challenges head-on and establish successful revenue cycle operations.

General session discussions will cover the most pressing issues for provider organizations today, offering suggestions for adapting to – and thriving amidst – the changes in the industry. Through the various presentations, learn how SSI and users alike are changing their business approach to compensate for healthcare's changing payment model. Attendees at every user level will gain tools to enhance their user experience and take full advantage of SSI's complete product portfolio.

TUESDAY, JUNE 6

Registration and Welcome Reception Reception begins at 6:30 p.m.

WEDNESDAY, JUNE 7

Conference Begins at 8:00 a.m. (Software lab opens at 7:30 a.m.)

LOCATION & ACCOMMODATIONS:

HNA Palisades Premier Conference Center 334 Rte 9W Palisades, NY 10964

Room rate is \$137 per night, available through May 7



Conference registration is complimentary. To register, visit thessigroup.com/ug/palisades.

Big Impact with Small Town Charm

Shed the anonymity of city life and escape to a town – and event – that's quaint, personable and full of history. With the SSI family regularly expanding, we've designed a program to provide every attendee with a valuable learning experience. Whether through interactive roundtables, real-world peer presentations, or "tips and tricks" sessions by SSI representatives, participants are sure to return to their facility with practical methods for process improvement. See below for a glimpse at some of the many events we have in store.

Welcome Reception and Networking

We'll be off to a beautiful start with our opening riverside reception Tuesday evening, June 6. Soak in the outdoor air and revel in the tranquility of nature while you connect and network with industry peers, SSI leadership and employees you have come to know. Enjoy great conversation, refreshing beverages, and a delicious spread sure to satisfy every palate.

General Session

Forget the sales pitch – our general session topics are designed to highlight the ways in which SSI solutions help users overcome their most critical revenue cycle challenges. We'll showcase the bells and whistles of SSI Analytics 2.0, along with the most noteworthy features of other solution sets. You'll walk away with the information necessary to maximize your organization's resources and achieve an easier day-to-day routine once you're back at the office.

Roundtables

Our roundtable sessions are one of the most beneficial features of the conference and we've beefed them up to add even more value to your attendee experience. In these sessions, facilitators will dive into specific packages to discuss common challenges, workflow tips, and best practices at other facilities. Roundtables are a great way for users to strengthen their understanding of their existing solutions in an interactive, user-driven environment. No question is considered off-limits!





Software Lab

Throughout the conference the Software Lab will be open, providing attendees with an opportunity for in-depth, one-on-one discussions with SSI product experts. Be sure to come pick their brains for new ideas and recommendations. But remember, we also want to hear your voice! We encourage clients to use this as an opportunity to provide first-hand feedback we can relay back to our development team to enhance our products.

Accommodations

Set on 106 wooded acres, HNA Palisades Premier Conference Center is a modern convention hotel located two miles from the Hudson River and a mile from Rockland Country Club and Golf Course. Amenities include a fitness center, tennis courts, jogging trail and plenty of other outdoor activities. There's also an airy restaurant and a cocktail lounge.

Conference Agenda

TUESDAY, JUNE 6

2:00 - 6:30 p.m. Registration

6:30 - 8:00 p.m. Welcome Reception

WEDNESDAY, JUNE 7

8:00 - 10:30 a.m. Registration

7:30 a.m. - 5:00 p.m. Software Lab Open

7:30 - 8:00 a.m. Breakfast

8:00 - 8:15 a.m. Welcome Address

8:15 - 8:45 a.m. SSI: Technology Update

8:45 - 9:45 a.m. Billing 4.5: See What's New

9:45 - 10:00 a.m. Break

10:00 - 11:00 a.m. Analytics 2.0

11:05 - 12:30 p.m. Client Services Update

12:30 - 1:30 p.m. Lunch

1:30 - 3:00 p.m. Roundtables

• Meet the New Denial Mgmt:

Denial Prevention

• Everything Billing – and More

• SSI & HIS: Sharing Tips

and Tricks

3:00 - 4:30 p.m. Roundtables

• Meet the New Denial Mgmt:

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4:30 - 4:45 p.m. Closing Remarks

